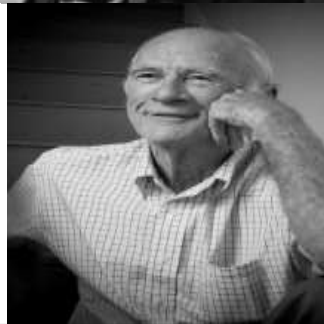




Serving Polk and Burnett Counties and the
St Croix Chippewa Indians of Wisconsin

877-485-2372

www.adrcnwwi.org



Resource Guide

Resource Guide Information

Inclusion/Exclusion policy applies to requests for addition of agency/organization information to this Resource Guide. If you have questions regarding this policy, or its application in screening inclusion requests, please contact the ADRC. Inclusion does not constitute an endorsement of or liability for any agency/organization or its services, nor should exclusion be construed to constitute disapproval. ADRC staff reserve the right to remove or exclude any agency/organization from their database for any reason.

Every effort is made to provide accurate information in this guide. Please be aware that services and phone numbers may change after the guide has been printed. Please visit our website- www.adrcnwwi.org -for the most current Guide.

The ADRC does not endorse any provider or service outside of the scope of the ADRC primary services. It is always advisable to contact a number of providers, ask several questions, and find a provider you are most comfortable with.

ADRC of Northwest Wisconsin Staff Directory		
Staff Name	Position	Primary Office
Laura Neve	Director	Balsam Lake & Siren
Dawn Sargent	Aging Unit Supervisor	Siren
Angie Heyer	Accounting and Clerical	Siren
Laurie Ince	Bookkeeping and Data Entry	Balsam Lake
Carrie Myers	Resource Specialist	Balsam Lake
Kari Broten	ADRC Specialist	Balsam Lake
Christi Arcand	Disability Benefits Specialist	Balsam Lake
Wanda Washkuhn	Disability Benefits Specialist	Siren

Danielle Turner	Elder Benefit Specialist	Balsam Lake
Karen Nichols	Elder Benefit Specialist	Siren
Angie Joy	Information & Assistance Specialist	Balsam Lake
Nicole Rossow	Information & Assistance Specialist	Balsam Lake
Barb Engelhart	Dementia Care Specialist / Information & Assistance Specialist	Siren & Balsam Lake
Tammy Chapman	Information & Assistance Specialist	Balsam Lake
Jeromy Cox	Information & Assistance Specialist	Balsam Lake
Carol Zygowicz	Office Support Specialist	Balsam Lake

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ABOUT THE ADRC of NORTHWEST WISCONSIN

Mission

To provide older adults and people with physical or developmental/intellectual disabilities the resources needed to live with dignity and security, and achieve maximum independence and quality of life. The goal of the Aging and Disability Resource Center is to empower individuals to make informed choices and to streamline access to the right and appropriate services and supports.

What is an ADRC?

The Aging and Disability Resource Center, known as the ADRC, provides the general public with a warm and welcoming office to contact for information and assistance on issues affecting older people and people with disabilities, regardless of income.

The ADRC is the first place to go with your aging and disability questions. We are an

“information station” where you can receive accurate, unbiased information.

By enabling people to find resources in their communities and make informed decisions about long term care, ADRCs help people conserve their personal resources, maintain self-sufficiency and delay or prevent the need for potentially expensive long term care.

ADRCs also serve as the single access point for publicly funded long term care, including Family Care and IRIS.

It is never too early to start asking questions. We encourage you to call us and begin planning for your future needs. Of course, we can also assist you with questions or challenges you may be facing now.

What kind of appointments do you offer?

We offer:

- Office appointments
- Telephone consultation

- Home visits for people who aren't able to come in to the office
- Flexible appointment scheduling

Who uses the ADRC?

We provide assistance to adults (including disabled students 17.5 years old) and the elderly. We serve people with physical or development disabilities, mental health or substance abuse issues, and the elderly. We offer guidance and assistance to caregivers and family members of loved ones, spouses, medical providers and discharge planners, professionals in the community...anyone who cares about or is assisting an elderly or disabled individual.

Is there a fee for your services?

Most services offered by the ADRC are provided free of charge. However, meal services (Senior/congregate dining and home delivered meals) as well as transportation services provided by the ADRC do charge a fee. The staff of the ADRC may refer you to

other providers outside of the ADRC, and those providers may charge for their services.

Do I have to be considered “low income” to get help from the ADRC?

No, you do not. We assist all people - regardless of income.

What areas does the ADRC of Northwest WI serve?

The ADRC of Northwest Wisconsin serves Polk County, Burnett County, and the St Croix Chippewa Indians of Wisconsin.

How can I contact the ADRC?

The best way to contact us is by calling 877-485-2372, or you can try:

- Email: adrc@co.polk.wi.us
- Walk-in at your local office. Regular business hours are:
 - Balsam Lake Office
 - Monday – Friday, 8:30 a.m. to 4:30 p.m.
 - Siren Office

- Monday – Friday, 8:30 a.m. to 4:30 p.m.
- Visit our website at: www.adrcnwwi.org

Where are your offices?

Balsam Lake Office:

Polk Co. Govt. Center
100 Polk Co Plaza, #60
Balsam Lake, WI 54810
Local fax: 715-485-8460

Siren Office:

Burnett Co. Govt. Center
7410 Co. Road K, #180
Siren, WI 54872
Local fax: 715-349-8644

What services do you offer?

We provide a number of services to the elderly and disabled in our communities. In 2012, the Aging Programs of Polk and Burnett Counties merged with the ADRC. One call now connects you to the following services:

- **Benefits Counseling** - Specialists can provide accurate and current information about private and government benefits and

programs you may be eligible for. People ages 18-59 work with the Disability Benefits Specialists, while those ages 60 and over work with the Elder Benefits Specialists.

- **Caregiver Support** - Providing assistance for family members who are caring for an elderly relative.
- **Dementia Care Specialist** - Information, resources, connections and dementia screening.
- **Health and Wellness** - Connecting you to resources designed to support your health and safety.
- **Help Paying for Long-Term Care** - The ADRC is the entry-way to publicly funded long-term care programs (FamilyCare and IRIS). We determine if you are eligible and then help you to determine which program best meet your needs.
- **Information and Assistance** - Providing you with knowledge about services, programs, and solutions for disability and long-term care issues.

- **Options Counseling** - Offering information about the choices available to meet your long-term care needs.
- **Senior Dining/Home Delivered Meals** - Congregate dining is offered at 10 sites throughout Polk and Burnett Counties. Home delivered meals are available for people age 60 years or older and who are considered home-bound. Donation requested.
- **Transportation** - Available to people over 60 and disabled adults. Intended for medical or nutritional trips. Co-pay required.
- **Vital Connections** - If you or someone you know is at risk of abuse or neglect, losing housing or heat, the ADRC is here to help connect you to someone who will respond to your urgent situation.

ADRC's in Surrounding Counties

ADRC of Douglas County
1316 N 14th St, Superior, WI

866-946-2372

ADRC of Barron, Rusk and Washburn Counties
Offices in Barron, Ladysmith and Spooner, WI

888-538-3031

ADRC of Dunn County
808 Main Street, Menomonie, WI

715-232-4006

ADRC of St Croix County
1752 Dorset Lane, New Richmond, WI

800-372-2333

ADRC of Eau Claire County
721 Oxford Ave. Rm 1130, Eau Claire, WI

888-338-4636

ADRC of Chippewa County
711 N. Bridge Street Room 118, Chippewa Falls, WI

888-400-6920

Visit the following website to find your local Aging and
Disability Resource Center

<https://www.dhs.wisconsin.gov/adrc/consumer/index.htm>

Aging and Disability Resources in

Minnesota

Senior Linkage Line 800-333-2433

Free statewide information and assistance service
provided by the MN Board on Aging.

Disability Linkage Line 866-333-2466

Metropolitan Center for Independent Living offers up to
date information about community resources related to
people with disabilities.

MN LinkVet

888-546-5838

Information and assistance for veterans and their families in regard to state and federal resources available

Abuse and Neglect

If an emergency, please call 9-1-1. Report suspected abuse, neglect, or self-neglect of an older person or adult with a disability. Callers may choose to be anonymous. Adult Protective Services provides intervention for victims of physical abuse, financial abuse, neglect and self-neglect.

Burnett County Health and Human Services
Adult Protective Services 715-349-7600

CRA (Community Referral Agency) 800-261-7233
Provides services and support to victims of domestic violence and sexual assault. Serves Polk and Burnett Counties.

Long Term Care Ombudsman 800-815-0015
For complaints, questions and/or concerns regarding the care and the rights of residents in nursing homes or group homes.

Polk County Community Services Division
Adult Protective Services 715-485-8400

Wisconsin Division of Quality Assurance
For reporting allegations of abuse or neglect by facility

staff or home health care workers

800-642-6552

Advocacy/Community **Organizations**

- AARP Wisconsin 866-448-3611
Madison, WI office
- AgrAbility of Wisconsin
Services for individuals and families engaged in farming and coping with disability. Provided at your home or farm. 608-262-9336
or TTY 800-947-3529
- AIDS Resource Center of Wisconsin 800-750-2437
Eau Claire, WI office
- American Cancer Society 877-423-9122
Altoona, WI office
- Arthritis Foundation 800-242-9945
West Allis, WI office
- Autism Society of Wisconsin 888-428-8476
Menasha, WI office
- Brain Injury Alliance of Wisconsin 800-882-9282
Madison, WI office
- Brain Injury Resource Center of Wisconsin
Muskego, WI office

262-770-4882

Coalition of Wisconsin Aging Groups (CWAG)

Milwaukee, WI office

800-366-2990

or TTY 888-758-6047

Disability Rights Wisconsin

Rice Lake, WI office

715-736-1232

or 877-338-3724

or TTY 888-758-6049

Down Syndrome Association of Wisconsin

St Francis, WI office

866-327-3729

Epilepsy Foundation of Western Wisconsin

Eau Claire, WI office

800-924-2105

Family Care & IRIS Ombudsman

For complaints, questions and/or concerns regarding the care and the rights of people (ages 18-59) receiving

Family Care or IRIS.

715-736-1232

or 877-338-3724

See Independent Living Centers**Long Term Care Ombudsman/ Family Care**

For complaints, questions and/or concerns regarding the care and the rights of residents in nursing homes, group homes, and people age 60 and older receiving Family

Care.

800-815-0015

The Arc Eau Claire (developmental disabilities)

Eau Claire, WI office

715-514-1825

United Cerebral Palsy West Central Wisconsin, Inc.
Eau Claire, WI office 888-845-5775

Wisconsin Board for People with Developmental
Disabilities
Madison, WI office 888-332-1677

Wisconsin Statewide Parent-Educator Initiative
Family Engagement Liaisons) work with parents,
educators and school districts to promote positive
partnerships and provide support to families of children
with special needs 612-810-5608

Alzheimer's Disease, Dementia and Memory Loss

Alzheimer's Disease

Alzheimer's Association Helpline 800-272-3900
Nation-wide, 24/7 hotline

Alzheimer's Association of Greater Wisconsin
Chippewa Falls, WI 715-720-7611

Dementia Care Specialist

ADRC of Northwest Wisconsin 877-485-2372
The [ADRC Dementia Care Specialist \(DCS\)](#) provides
information, resources, connections, and dementia
screenings to people living with dementia or Alzheimer's,

their families or caregivers, and professionals who work with people who have dementia or Alzheimer's. Please call for more information or to speak with the DCS.

Lending Library

877-485-2372

The ADRC of NW WI has educational resources available to borrow (for free for a limited time) or purchase (at a discounted rate) for individuals affected in some way by dementia, memory loss and/or Alzheimer's disease—professionals, family, family caregivers as well as the individuals themselves.

Alert and Location Devices

Polk County Sheriff's Department 715-485-8300

Project Lifesaver is a public safety program designed to protect and locate missing persons due to wandering. Families can enroll at risk individuals in this program and purchase a receiver in which the at risk individual wears. Through this receiver the Polk County Sheriff's Department can locate this individual if lost. Serving Polk and Burnett Counties.

MedicAlert+Safe Return Identification Program

Alzheimer's Association's 24 hour nationwide emergency response service for individuals with Alzheimer's or a related dementia who wanders. Service alerts a community support network and gives first responders important medical and demographic

information. \$55 initial enrollment fee plus \$35
annual/renewal fee. 800-272-3900

Comfort Zone 800-272-3900
Web-based location management service provided
through the Alzheimer's Association. Cost of services
packages start at \$42.99/month plus an initial \$45
activation fee and cost of location device.

**Memory Care Units – Provide specialized,
facility-based care**

Amery Memory Care 715-268-4800
Amery, WI

Comforts of Home 715-483-1707
St Croix Falls, WI

Golden Age Manor “Judy’s Cottage” 715-268-7107
Amery, WI

Riverbend Assisted Living 715-268-9949
Amery, WI

**Memory Clinics - For the evaluation of
memory problems**

Essentia Health Duluth Clinic 218-786-1216
3rd St Building, Duluth, MN

Marshfield Clinic 866-333-1996
For appointments at Rice Lake or Eau Claire centers

Mayo Clinic Health System Memory Care Clinic
 Eau Claire, WI 715-838-1900

Spooner Health System Memory Clinic
 715-939-1687

UW Family Medicine Clinic
 Eau Claire, WI 715-839-5175

Day Break Services

Day time services provided outside of the home.

Day Friends 715-485-8762
 Balsam Lake, WI – Weekdays, 7:30-3:30

Happy Day Club 715-416-2942
 Spooner, WI

Adult Day Care/Respite 715-463-5353
 Continuing Care Center at Burnett Medical
 Center, Grantsburg, WI

See also – In Home Help and Respite Care

Memory Cafés

Memory Cafes are local gatherings for people with memory concerns and their care partners. They can relax and have fun in a safe, supportive place.

Amery Memory Café 715-720-7611
 1:00-2:30pm on the 3rd Thursdays of each
 month at the Amery Area Community Center,
 please RSVP to the number listed.

Spoooner Memory Café 715-635-4460
 9:30-11:00am on the 2nd Tuesday of the month
 at Nick's Family Restaurant, first time
 participants please call to register

Research Opportunities

Individuals interested in participating in research studies or interested in donating their brain (after death) for research purposes, can contact the following organizations.

Alzheimer's Association 800-272-3900
<http://www.alz.org/research/overview.asp>

Alzheimer's Disease Research Center at UW
 Madison 608-263-2582
www.adrc.wisc.edu

Support Groups

ADRC of Northwest Wisconsin 877-485-2372
 Caregiver Support Group at Peace Lutheran Church
 in Dresser, WI. 3rd Tuesday of every month from 2-
 3:30pm

Alzheimer's Caregiver Support Group
 Telephone support group the 4th Tuesday of every
 month from 10am-11am. Pre-registration is required
 in order to get the call-in information.

800-272-3900

Amery Area Community Center 715-635-6601
 Dementia Caregiver Support Group, 1st Wednesday
 of every month at 10a.m. Contact: Sharlene
 Bellefeuille (Alzheimer's Association)

Amery Memory Care 715-268-4800
 Family Caregiver Support Group, the last
 Wednesday of every other month. Open to
 residents, family members and community members

Family Caregiver Call-In 877-416-7083
 Free telephone support group for family caregivers
 on the 2nd Tuesday of each month from 1-2:30pm.
 Call the number to the right to reserve a spot and
 get the call-in phone number.

Spooner Health Care System 715-635-6601
 Alzheimer's Caregiver Support Group meets the 1st
 and 3rd Wednesday of every month 6-7:0030pm.
 Contact: Sharlene Bellefeuille (Alzheimer's
 Association)

Assisted Living Facilities

Assisted living services are provided in a variety of settings. Dependent upon the services offered, and number of people living in the facility, different licenses are overseen by local agencies or the State of Wisconsin. When calling facilities, it is advisable to discuss the services they are licensed to provide, the

Community Based Residential Facilities (CBRF)

24-hour supervision, meals, medication monitoring, personal care, semi-private, private rooms or apartments. Facilities generally have 5-25 residents. State licensed.

Amery Memory Care Amery, WI	715-268-4800
Clear Lake Manor Clear Lake, WI	715-263-2399
Comforts of Home • St Croix Falls, WI	715-483-1707
Countryside Acres Webster, WI	715-866-4411
Hearthside Assisted Living Osceola, WI	715-294-1100
Riverbend Amery, WI	715-268-9949
Shady Knoll Home Grantsburg, WI	715-463-5425
Sophie's Manor Centuria, WI	715-640-3330
Traditions of Frederic	715-327-4888

Frederic, WI

United Pioneer Home – Lawson Manor

Luck, WI

715-472-2164

Consumer Protection/Fraud

Burnett County Sheriff's Department 715-349-2121

Better Business Bureau of Wisconsin, Inc.

800-273-1002

Department of Agriculture, Trade and Consumer
Protection

Madison, WI office

800-422-7128

Office of the Commissioner of Insurance

Madison, WI office

800-236-8517

Polk County Sheriff's Department

715-485-8300

US Senate Special Committee on Aging - Fraud
Hotline

855-303-9470

Wisconsin Do Not Call List

866-966-2255

Deaf and Hard of Hearing

Audient Alliance

866-956-5400 ext. 2

National program providing hearing aids at a reduced cost to those in need. Qualification is based on annual household income. Call for current income guidelines and to apply.

Center for Independent Living Western Wisconsin
 Rice Lake, WI office - Serves Polk Co 715-736-1800
 or Voice/TTY 866-419-1260

Hike Fund, Inc. 352-688-2579
 Provides low-income children from birth up to the age of
 20 years with hearing aids and assistive devices.

Miracle-Ear Foundation 800-441-2148
 Gift of Sound Program provides hearing aids and
 hearing support services to families or individuals with
 low income, who are unable to afford the costs of quality
 hearing instruments, and who have exhausted all
 possible resources for their hearing health. Application
 fee for adults (age 19 and older) is \$150.

Office for the Deaf and Hard of Hearing
 Eau Claire, WI office 855-359-5252
 or TTY 888-701-1254

North Country Independent Living
 Superior, WI office – Serves Burnett Co 715-392-9118
 or Voice/TTY 800-924-1220

Starkey Hearing Foundation
 Starkey Hearing Foundation Hear Now Program
 provides assistance for low-income U.S. residents with
 no other resources to acquire hearing aids. For
 qualification guidelines and an application visit:

<http://www.starkeyhearingfoundation.org/programs#/hearnow>.

Voice/TTY 800-328-8602

Telecommunications Equipment Purchase Program
Helps persons who are deaf, hard of hearing, deaf with low vision, or deaf/blind purchase telecommunication equipment.

608-231-3305

or TTY 800-251-8345

Wisconsin Public Service Commission – Madison, WI office

Wisconsin Lions Foundation Hearing Project

The WLF Hearing Project helps Wisconsin residents who are hard of hearing, cannot afford to purchase a hearing instrument, and do not qualify for any existing state-funded financial assistance programs.

877-463-6953

Wisconsin Telecommunication Relay Systems

Allows a text telephone to be used by someone who may be deaf, hard of hearing, or speech impaired to call or be called by virtually anyone using a voice telephone. Calls may be placed 24 hours a day, 7 days a week. All calls are confidential. Free service but data or long distance charges may apply. Individuals who are deaf, hard of hearing or speech impaired who do not have a text telephone but do have a computer and internet may use the Sprint IP Relay system.

- Voice to TTY 711 or 800-947-6644
- TTY 711 or 800-947-3529
- Spanish to Spanish 711 or 800-833-7813
- Spanish to English 711 or 877-490-3723
- Sprint IP Relay System visit www.sprintip.com

Dental Resources

Dental providers listed serve all patients, regardless of ability to pay or insurance status. Wait lists may apply.

Affordable Dentures 715-855-1020

Eau Claire, WI office

Donated Dental Services 866-812-9840

West Allis, WI office – Assists in locating volunteer dentists in your area. Wait list of 12-18 months after application. Applications available on www.wda.org. Only serves Polk County at this time.

HyLife, LLC 715-554-0279

In home tooth brushing and between the teeth cleaning—services can be provided monthly, every other week, or weekly

Medical Assistance

For a list of up-to-date dental providers who are accepting Medical Assistance for payment, contact:

- Burnett County Health & Human Services 715-349-7600
- Polk County Human Services 715-485-8400

Rice Lake Dental Center 715-236-8900
Rice Lake, WI

NorthLakes Community Clinic
Turtle Lake, WI 715-986-2599
Hayward, WI 715-634-2541
Balsam Lake, WI 715-554-0120
Cleanings, extractions, initial abscess care, and fillings only

Sharing and Caring Hands Dental Clinic 612-338-4640
Minneapolis, MN-Extractions and fillings provided free of charge on a first come first serve basis to individuals with little to no dental coverage when a dentist is available. Call to find out when the dentist will be available next.

Union Gospel Mission 651-789-7605
Free dental clinic for individuals with no insurance. Dental services available include comprehensive exam, cleanings, fillings and tooth extractions.

Emergency Needs – Housing, Gas, Food

911 – Police, Sheriff, Fire and Rescue emergencies, call 911.

American Red Cross

- St Croix Valley Chapter 651-439-0031

Bayport, MN office - Serves Polk County

- Western WI Chapter 877-618-6628
Altoona, WI office - Serves Burnett County

Burnett County Health & Human Services

715-349-7600

Interfaith Caregivers of Burnett County

May be able to provide wood for heating to elderly or disabled in crisis

715-866-4970

Modest Needs Grants

844-667-3776

<https://www.modestneeds.org/for-applicants/>

Offers grants for working individuals/families who don't qualify for public assistance programs. Grants can be used to pay for an unexpected or emergency expense or monthly bills an individual can no longer afford to pay because of an unexpected expense. Applications only accepted online at <https://www.modestneeds.org/for-applicants/>. Applicant's must have regular access to a computer, internet and a scanner or fax machine.

Polk County Community Services Division

715-485-8400

Salvation Army

- Balsam Lake, WI office 715-485-1221
Serves Polk County
- Siren, WI office 715-349-8744
Serves Burnett County

Serenity Home

715-485-1221

Balsam Lake, WI – Transitional homeless shelter for men and women

Energy and Utility Assistance

Energy Assistance Program

Provides financial assistance with heating bills, furnace tuning and replacement, and weatherization for income-eligible households.

- Burnett County Department of Human Services
715-349-7600
- Polk County Community Services Division
715-485-8480

Energy Star Focus on Energy

800-762-7077

Provides financial incentives to make home improvements and heating and cooling improvements that will decrease your home's energy use. Financial incentives range from \$100-\$2,400.

Lifeline & Link-Up Program

To apply, contact your local telephone company . These programs are designed to help people on low- or fixed-incomes by reducing phone or cell phone bills and assisting with telephone service connection and installation. Eligible customers must have proof of low-income status or be receiving benefits from one of the following: Wisconsin Works, Medicaid, Supplemental

Security Income (SSI), FoodShare, Energy Assistance, or Homestead Credit.

Rural Housing, Inc. 888-400-5974

Madison, WI office – Critical housing assistance for security deposit, delinquent rent, mortgage payment, property taxes and utility bills.

SafeLink Wireless 800-977-3768

Free cellular service and cell phone through Lifeline for people with low-incomes.

See Housing-Weatherization Section

USDA Rural Development 715-635-8228

Spooner, WI - Provides low-interest loans that can be used for home weatherization. Grants also available for elderly 62 years of age and older to remove or eliminate health and safety hazards.

US Department of Energy

<http://www.energy.gov/energysaver/incentives-and-financing-energy-efficient-homes>

Information about tax credits, rebates, and savings programs available through the U.S. Department of Energy

Employment

Department of Vocational Rehabilitation (DVR)

- Ladysmith, WI office

Serves Burnett County

877-387-3879

or TTY 888-877-5939

- Rice Lake, WI office
Serves Polk County Voice & TTY 800-228-2587

North Country Independent Living 800-924-1220
Strength based individual employment services for people with disabilities who wish to find integrated employment in their community.

West CAP Skills Enhancement Program

800-606-9227

SEP is designed to assist with the cost of short term training—tech school, certification programs, or the last two years of a four year degree program.

West CAP Adult Literacy Program

715-265-4271 ext 1314

One-on-one tutoring program for adults that want to improve their literacy skills for personal or job related goals.

Wisconsin Job Center and Wisconsin CEP Inc.

Spoooner, WI office – Serves Burnett County

715-635-2175

or TTY 711

Wisconsin Senior Employment Program (WISE)

WISE is an employment training program for low income, unemployed individuals aged 55 years and older. Program contact for Polk and Burnett Counties is

Joanne Jacobson from Experience Works out of
 Spooner, WI 715-635-2298

Work Force Resource

Coordinates a number of different programs related to employment training and finding a job include: vocational training programs through WITC, FSET, W-2, and WIO programs.

Polk County Job Center Balsam Lake, WI

Serves Polk County 715-485-3115
 or TTY 711

Burnett Office in Siren, WI

Serves Burnett County 715-718-4840

Both Workforce Resource locations has computers available for free to individuals to work on job search related activities-resume, job search, job application. Also available to anyone: webinars about interviewing and finding jobs, courses for basic computer skills, help with computers and information about local job openings.

Stout Vocational Rehabilitation Institute

Menomonie, WI - Private pay vocational evaluation
 and training 715-232-2513

Wisconsin Indianhead Technical College
 Accommodation Specialist

Assists in identifying accommodation needs and developing an accommodation plan for students with disabilities interested in attending WITC.

Rice Lake Campus 715-234-7082 ext 5522

New Richmond Campus 715-246-6561 ext 4393

Great Lakes Inter-Tribal Council Vocational

Rehabilitation 800-236-2195 ext 5305

Serves St Croix Chippewa Indians of WI

Family Care

Services are provided to those who qualify to provide an alternative to nursing home-based care. Eligibility is based upon functional assessment, as well as income and assets.

ADRC of Northwest Wisconsin 877-485-2372

Serves Polk & Burnett Counties and the St Croix Chippewa Indians of WI

Food and Nutrition Programs

Commodity Supplement Program for Seniors

715-977-1191

West CAP program provides Free box of commodity foods each month, individuals must be 60 years of age or older and meet income guidelines. Limited # served at each distribution site. Serves Polk County only.

Congregate Dining for Seniors

Offered at sites throughout Polk and Burnett Counties
 ADRC of Northwest Wisconsin 877-485-2372

FoodShare

Provides monthly benefits to help low-income households buy food.

- Burnett County Department of Human Services
715-349-7600
- Polk County Department of Human Services
715-485-8400

Harvest of Hope Fund 608-836-4633
 Emergency needs for food, home heating fuel, medical expenses, re-training, and other immediate situations for farm families. Madison, WI office

Home-Delivered Meals

Available in Polk and Burnett Counties
 ADRC of Northwest Wisconsin 877-485-2372

Food Pantries (by city)

Amery

- Amery Area Food Pantry 715-268-5999
 230 Deronda Street (Old hospital)
 Leave message. Call before 12:00pm on
 Wednesday for appt. Open Thursdays from
 2:00pm-6:00pm. Serves Amery school district.
- Ruby's Pantry 715-268-7390
 Congregation Church, 201 Harriman Ave North

9-10:30am the 2nd Saturday of each month, \$20 donation appreciated. Serves all of Polk County with multiple locations, dates and times.

Clear Lake

- Lifeline Food Pantry 715-263-3846
560 5th St. (Old high school)
Wed. 1-5pm; Thur. 12-4pm. Serves Clayton and Clear Lake school districts

Cumberland

- Ruby's Pantry
1330 2nd Ave (Elementary School)
9-10:30 the 1st Saturday of each month, \$20 donation appreciate Serves all of Polk County with multiple locations, dates and times
- Cumberland Food Pantry
Police Department, 1356 2nd Ave.
Fridays 1-3pm. Serves Cumberland School District and surrounding small communities

Danbury

- Ruby's Pantry
4th Ave and Peet St. (Township Garage)
10-11:30am on the 1st Saturday of each month, \$20 donation appreciated

Dresser

- People Loving People 715-501-4657
103 East Main Street
Mon. 11:00-1:00; Wed. 2:00-5:00; Sat. 11:00-1:00. Open to all.

Frederic

- Family Pathways Food Shelf 715-327-4425
Hwy 35, across from Larsen Chevrolet
Call for appointment. Tuesday and Thursday
9:00am-6:00pm; Wednesday 12:00-6:00pm;
Saturday 9:00am-12:00pm

Grantsburg

- Grantsburg Area Food Shelf
Village Hall/Policy Garage
Thursday 9:30-11:30am ; Emergencies –
Tuesday, 9:30-11:30am. Serves Grantsburg
school district. No cost.
- Feed My Sheep Ministry 715-463-5699
Grace Baptist Church, Hwy 70
Distribution – 1st Saturday of each month at 9:00
until food is gone. Bring boxes. \$12 donation
- Second Harvest Monthly Food Distribution
Chicken Coop Church, 12119 North Fork Dr,
Grantsburg
3rd Wednesday of each month from 4-6pm
Soup supper served during this time as well
715-566-1992

Luck

- Loaves and Fishes
DBS Lions Hall, 300 North 1st Street
Tuesdays and Thursdays, 11:00am-1:00pm.
Serves Luck & Unity school districts.
- Ruby's Pantry

210 E Park Ave (Home and Away Ministries)
 3rd Tuesday of the month, 12-1:30. \$20 donation
 appreciated

Osceola

- The Open Cupboard 715-294-4357
 402 2nd Avenue
 Call for appointment. Open Mon-Fri 8am-5pm.
 Serves Osceola and Dresser school districts.

Siren

- Ruby's Food Shelf 715-349-7829
 24534 State Hwy 70/35 (Ruby's Secondhand)
 Monday 10:00am-2:00pm; Wednesday
 10:00am-4:00pm; Friday 10:00am-2:00pm
 Serves Siren and Webster school districts. No
 cost.

Spooner

- Ruby's Pantry
 780 Elm St. (School Vocational Area)
 9-10:30am 2nd Saturday of each month, \$20
 donation appreciated.
- Washburn County Food Pantry 715-635-9309
 1649 Cottonwood Ave., Spooner
 Tuesday, 9:00-11:00 and Thursday 1:00-3:00.
 Will serve border communities of Burnett Co.
 (A&H, Bashaw area)

St Croix Falls

- Family Pathways 715-483-2920
 2000 US Hwy 8, North Country Mall

M, T, Th, and F: 9am-5pm, W: 12:00pm-6pm

- St Croix Falls Food Pantry 715-483-9494
809 Pine Street, Call United Methodist Church
Monday 9:00-11:00 and Wednesday 3:00-6:00
and Friday 9:00am-10:00am. Serves SCF
school district and Unity school district

Turtle Lake

- Food Pantry 715-986-2241
200 W Martin Ave
Thursdays 1-3pm. Services Turtle Lake School
District

Webster

- Indianhead Community Action Agency
Connections (next to Holiday gas station)
Monday – Friday, 10:00-3:00. Serves all of
Burnett Co. No cost. 715-866-8151
- Second Harvest Monthly Food Distribution
Connections in Webster (next to Holiday)
3rd Thursday of each month, 10:30-3:30. Open
to anyone in need of food.
- Lions Club of Web Lake
Connections (next to Holiday)
1st Thursday of each month 10:30am-1:30pm
- St Croix Chippewa Commodities Distribution
24663 Angeline Ave.
Monday – Thursday, 7:30-4:30. Closed 1st week
of each month. Native American income eligible
only. 715-349-2195

Free Community Meals

Alliance Church of the Valley 715-483-1100
1259 State Rd 35, St. Croix Falls; 4th Tues. of every month, 5-6:30

Burnett County Churches 715-866-8646
Alternates between churches in Siren, Webster, and Danbury, last Tuesday of each month from 5-6pm, Jan-Oct.

Chicken Coop Church 715-566-1992
Soup in the Coop every Sunday 4-5pm, 12119 North Ford Dr, Grantsburg, WI

Deronda Lutheran
1239 65th Ave, Amery; 2nd Thursday of the month, 5-6pm

Georgetown Lutheran Church 715-857-5580
877 190th Ave, Balsam Lake; 3rd Thursday of the month, 12:00pm

Little Falls Lutheran 715-268-9577
1272 44th Ave, Amery; 4th Thursday of the month 5-6:30pm

United Methodist Church 715-755-2275
306 River St., Osceola; Last Wed. of every month (no meal Nov. & Dec.), 5:30-6:30

United Methodist Church 715-468-2405

135 Reinhart Dr., Shell Lake; 2nd Wednesday of every month, 4:00-6:00

West Denmark Lutheran Church 715-472-2383
2478 170th St., Luck; Potluck meal for visitors, guest and those unable to bring food; Last Sunday of each month, 5:00

Grocery Delivery

Amery Dick's Fresh Market 715-268-7513
\$3.00 charge, in-town deliveries only. Delivery on Tuesdays, call by Monday at 3pm.

Clear Lake Nilssen's 715-263-2513
No charge, in town deliveries only. Delivery on Wednesdays, call by Tuesday at 7pm.

Frederic Grocery Store 715-327-4855
\$2.50 charge, in town deliveries only. Delivery on Monday and Wedensdays, call by 12 the day of.

Osceola Dick's Fresh Market 715-294-2158
\$3.00 charge. Delivery on Tuesdays mornings, call by Monday evening.

Austad's Supervalve 715-986-2244
No charge; delivers in Turtle Lake, Clayton and Almena. Delivery Monday-Friday 9-2pm, call by 4pm the day before delivery.

Health Insurance Programs

ADRC of Northwest Wisconsin

877-485-2372

Elder Benefits Specialists (for people ages 60+) and Disability Benefits Specialists (for people ages 18-59) can provide general information on public and private insurance options. This could include Wisconsin Medical Assistance, SeniorCare, Medicare, SSI MA, etc.

Forward Health Member Services 800-362-3002

For people already receiving Wisconsin Medical Assistance (MA, Medicaid, BadgerCare+, SSI MA). Answers questions regarding coverage, billing and prior authorization. Also provides referrals to dentist/dental services who accept Medicaid.

Health Insurance Marketplace

Apply for health coverage, compare options, and enroll in a plan in one place.

800-318-2596

Or www.healthcare.gov

Health Insurance Marketplace Navigators and Certified Application Counselors

Individuals trained and able to help consumers, small businesses, and their employees as they look for health coverage options through the Marketplace, including completing eligibility and enrollment forms.

These individuals and organizations are required to be unbiased. Their services are free to consumers.

- Polk County Public Health Department-Julie Baryluk-
Serves Polk and Burnett Counties-call for
appointment 715-485-8500
- Spooner CEP, Inc. 715-635-2175
Serves Burnett County residents-call for an
appointment
- St Croix Regional Medical Center Clinics
Serves Polk and Burnett Counties-Call for
appointment at St Croix Falls Clinic and Ingalls
Clinic (Webster) 715-483-0745
- Workforce Resource-Bonnie Burke 715-236-2419
Serves Polk and Barron Counties. Call for an
appointment

Medical Assistance (Medicaid, MA)

- Great Rivers Consortium 888-283-0012
Serves Polk and Burnett Counties

Medicare & Medicare Part D Information

- [ADRC of Northwest Wisconsin](#) 877-485-2372
- Disability Drug Benefit Helpline 800-926-4862
- Medicare National Information Line
800-633-4227
- Medicare Part D Information Line
866-456-8211

Medicare Fraud

- Coalition of Wisconsin Aging Groups (CWAG) 800-366-2990
- Medicare National Information Line 800-633-4222
- Senior Medicare Patrol 877-272-8720

MediGap Insurance Helpline 800-242-1060
 WI DHS - Information on supplemental insurance policies and health insurance questions.

Office of the Commissioner of Insurance for WI
 Madison, WI office – Regulates and enforces insurance laws, agent licensing and investigates complaints. 800-236-8517

Senior Care 800-657-2038
 A prescription program for Wisconsin residents age 65 or older. There are three levels of program participation, dependent upon income.

- [ADRC of Northwest Wisconsin](#) 800-485-2372
 Elder Benefits Specialists can also answer questions and may be able to assist with application materials, if needed.

Health & Wellness Programs

[ADRC of Northwest Wisconsin](#) 877-485-2372
 Various programs offered throughout the year, including Stepping On, Powerful Tools for

Caregivers and Living Well with Chronic Conditions Program.

Amery Centennial Hall Circuit Breakers Fitness Center 715-268-6605

Amery, WI – Amery Centennial Hall

Open to adults age 21 and older, \$10/month

Amery Regional Medical Center 715-268-8000
Amery, WI

Burnett Medical Center 715-463-5353
Grantsburg, WI

Home and Away Ministries Beauty Salon Service
Free service available to low income residents of Polk and Burnett counties that includes haircuts, styling and other services as products are available. Second Tuesday of the month from 9am-12noon by appointment only. 715-472-7770

Fitness Centers--Check your phone book/yellow pages for local fitness centers.

Osceola Medical Center 715-294-2111
Osceola, WI

St Croix Regional Medical Center 800-642-1336
St Croix Falls, WI

Wisconsin Well Woman Program

WWWP provides preventive health screening services to women, ages 45-64, with little or no health insurance coverage. WWWP pays for mammograms and Pap tests. Income guidelines apply.

- Burnett County Health and Human Services –
Public Health 715-349-7600
- Polk County Public Health Department
715-485-8500

Home Health Care

Licensed home health agencies offer in-home skilled nursing, therapy services and personal care.

Adoray Home Health & Hospice 715-684-5020
Baldwin, WI office – Serves Polk and Burnett County

Allina Home Health Care and Hospice
St Paul, MN Office—Services Polk County
800-261-0879

Good Samaritan Society Home Health
St Croix Falls, WI office—Serves Polk and Burnett
Counties 715-483-5505

Hearts of Gold 715-468-2931
Shell Lake, WI office

Indianhead Home Health Services 715-532-1545
Serves Polk and Burnett Counties as well as Barron,
Douglas, Rusk and Washburn and Sawyer Counties.

Indianhead Medical Center – Home Health

Shell Lake, WI office – Serves portions of Burnett
County 715-468-7833

Interim HealthCare 715-377-9617
Hudson, WI office-serves Polk County

Spoooner Health System – Home Care

Spoooner, WI office – Serves portions of Burnett
County 715-635-1238

Hospice

Health care and support services for the terminally ill and their families. Can be provided in-home or in care facilities.

Adoray Home Health & Hospice 715-684-5020
Baldwin, WI office – Serves Polk and Burnett County

Allina Home Health Care and Hospice

St Paul, MN Office—Services Polk County
800-261-0879

Interim HealthCare 715-377-9617
Hudson, WI office – Serves Polk County

Regional Hospice 715-635-9077
Spoooner/Grantsburg, WI office – Serves Burnett
County

St Croix Hospice 651-735-3656

Oakdale, MN office – Serves Burnett and Polk Counties

Housing – Assistance/Ownership

- Movin' Out 877-861-6746
Madison, WI office – Member of household must have permanent disability
- Indianhead Community Action Agency
Ladysmith, WI office – Serves Burnett County
715-532-5594
- Salvation Army of Burnett County 715-349-8744
Siren, WI-Administer Tenant Based Rent Assistance program for Burnett County
- Salvation Army of Polk County 715-485-1221
Balsam Lake Office-Administers Permanent Supportive Housing program for Polk County
- Rural Housing, Inc. 888-400-5974
Madison, WI office – Critical housing assistance for security deposit, delinquent rent, mortgage payment, property taxes and utility bills
- USDA Rural Development 715-635-8228
Spooner, WI office – Serves Burnett and Polk Counties
- Wild Rivers Habitat for Humanity 715-483-2700
Serves Polk and Burnett Counties

WestCap 800-606-9227
 Glenwood City, WI office – Administers Tenant Based Rent Assistance program for Polk County and offers first time homebuyer education classes and foreclosure intervention workshops.

Housing – Renting

Subsidized apartments may have income, age and/or disability guidelines to qualify for housing.

Amery Housing Authority 715-268-2500

Burnett County Housing Authority 715-866-8231
 Offers apartments in Siren and Webster, WI

Catholic Charities Bureau 888-276-0246
 Offers apartments in Siren and Amery, WI

Clear Lake Housing Authority 715-263-3370

Croix Management 651-465-6841
 Offers apartments in St Croix Falls, WI and Grantsburg, WI

Dak Management 608-348-7755
 Offers apartments in St Croix Falls, WI

Frederic Housing Authority 715-327-8490

Grantsburg Housing Authority 715-463-2475

Hometown Village Apartments 715-635-3031

Centuria, WI

Horizon Management Group 800-944-4866
Offers apartments in Clear Lake and Star Prairie, WI

Good Samaritan Society-HUD Housing
St Croix Falls, WI—rent includes all utilities except
phone, also includes free laundry
River Town Heights is open to seniors (62+) and
disabled adults (18+) with mobility impairment
and Forest Heights-open to seniors (62+)
715-483-1917
715-557-0559

Impact 7 715-357-3334
Offers apartments in Amery, Balsam Lake, and
Centuria

Luck Housing Authority 715-472-2032

Milltown Apartments 715-825-2026

Osceola Housing Authority 715-294-3629

Osceola Village Apartments 715-294-3560

Pioneer Apartments 715-472-2164
Luck, WI

Polk County Housing Authority 715-294-4243
Offers apartments in Osceola, Dresser, St Croix
Falls, Milltown, Balsam Lake and Clear Lake, WI

Ridgeview Apartments 715-263-2544
Clear Lake, WI

Sunny View Apartments, E. Fuller Inc.
Offers apartments in Milltown, WI 715-634-2040

St Croix Tribal Housing Authority
800-236-2195 ext 5130

Tenant Resource Center 608-257-0143
Housing problems and questions

WestCap 800-606-9227
Glenwood City, WI office – Offers rentals in St Croix
Falls, WI

WIHousingSearch.org
Free, up-to-date listings of rental housing throughout
WI wihousingsearch.org
or 877-428-8844

Housing – Shelters

CRA (Community Referral Agency) 800-261-7233
Provides services and support to victims of domestic
violence and sexual assault. Also offers shelter. Serves
Polk and Burnett Counties.

Grace Place 715-247-2944
New Richmond, WI – Salvation Army shelter

Northwoods Homeless Shelter 715-268-5730
 Primarily serves Polk County families or other
 individuals when possible
 or Crisis Line 715-554-0137

Serenity Home 715-485-1221
 Balsam Lake, WI – Transitional homeless shelter for
 men and women

Faith House 715-349-8744
 Siren, WI—Salvation Army Shelter

Housing – Modifications, Repairs **& Weatherization**

Modifications

Center for Independent Living Western Wisconsin
 Rice Lake, WI office - Serves Polk Co
 715-736-1800
 or Voice/TTY 866-419-1260

Interfaith Caregivers of Burnett County
 Serves Burnett County 715-866-4970

Interfaith Caregivers of Polk County 715-825-9500
 Milltown, WI office – Serves Polk County

North Country Independent Living
 Superior, WI office – Serves Burnett Co
 715-392-9118

or Voice/TTY 800-924-1220

Travis Roy Foundation Quality of Life Grant

Vehicle and home modifications and adaptive equipment grants for spinal cord injury survivors with paraplegia and quadriplegia. Apply online or print an application at:

<http://www.travisroyfoundation.org/sci/grants/application/>

USDA Rural Development 715-635-8228

Spoooner, WI – low interest loans for very-low-income homeowners to repair, improve or modernize homes and grants for elderly (62 years of age and older) very-low-income homeowners to remove health and safety hazards

Wild Rivers Habitat for Humanity 715-483-2700

A Brush With Kindness program - Serves Polk and Burnett Counties

Repairs

Interfaith Caregivers of Burnett County

Serves Burnett County 715-866-4970

Interfaith Caregivers of Polk County 715-825-9500

Milltown, WI office – Serves Polk County

Home Repair Program 715-726-4580

Loan program designed to assist low and moderate income households with repairs to their homes

Administered by the Chippewa County Housing Authority, Chippewa, WI—Serves Barron, Buffalo, Chippewa, Clark, Dunn, Eau Claire, Pepin, Peirce, Polk and St Croix counties

Northwest Regional Housing Program

Provides financial assistance to low and moderate income households needing to make home improvements or wishing to purchase a home.

Spooner, WI-Serves Ashland, Bayfield, Burnett, Douglas, Iron, Price, Rusk, Sawyer and Washburn counties
715-635-2197

USDA Rural Development 715-635-8228

Spooner, WI – low interest loans for very-low-income homeowners to repair, improve or modernize homes and grants for elderly (62 years of age and older) very-low-income homeowners to remove health and safety hazards

Weatherization

Indianhead Community Action Agency

Ladysmith, WI office – Serves Burnett County

715-532-5594

WestCap 800-606-9227

Glenwood City, WI office – Serves Polk County.
Individual must be eligible for Energy Assistance

through WHEAP. WHEAP makes direct referral to WestCap with those individuals who qualify for weatherization assistance.

Independent Living Centers

Provides information and referral, peer support, independent living skills training and advocacy services for people with disabilities. ADA consultation, adaptive equipment and home modifications, financial and medical benefits consultation, housing and transportation information.

Center for Independent Living for Western Wisconsin

Menomonie Office - Serves Polk Co

800-228-3287

North Country Independent Living

Superior, WI office – Serves Burnett Co

715-392-9118

or Voice/TTY 800-924-1220

In-Home Help

This section includes agencies that provide personal care and supportive home care services. Personal care includes “hands-on” services administered to the consumer’s body such as bathing, grooming, and hygiene. Supportive home care includes services that are done around the consumer’s environment such as laundry, cooking, house cleaning, and meal preparation.

Medical assistance does not pay for supportive home care services but they may pay for personal care services. Community Supported Living (CSL) programs offer similar services as in home help agencies but are provided on a more flexible schedule and can include more education, to assist the individual in learning a new skill. CSL is also charged differently because of the flexibility in which services can be provided.

Because There's No Place Like Home, LLC

715-417-2055

Serves Western Wisconsin including Polk and Burnett counties. Accepts private pay, long term care insurance, and VA.

Center of Independent Living of Western Wisconsin

800-228-3287

Serves Polk County (and Barron, Rusk, St Croix, Dunn, Chippewa, Pierce, Pepin, Eau Claire and Clark Counties). Provides personal and supportive home care services. Will hire, train and background check family and friends to provide supportive home care and personal cares. Accepts private pay, MA, and long term care insurance.

Comfort Keepers

715-381-6730

Serves Polk, St Croix, Pierce, Barron, Burnett (on a case by case basis), Dunn, Eau Claire, Chippewa and Washington (MN) Counties. Accepts private pay and long term care insurance.

Home Instead Senior Care 866-689-0023
 Stillwater, MN office – Serves Polk County. Accepts private pay and long term care insurance.

Indianhead Home Health Services 866-387-5614
 Serves Polk and Burnett Counties as well as Barron, Douglas, Rusk and Washburn and Sawyer Counties. Private pay only.

Innovative Services, Inc. 715-919-2147
 Community Supported Living (CSL) Program serves residents within a 30 mile/30 minute radius of the Siren and St Croix Falls offices; beyond 30 miles or 30 minutes service determined on case by case basis.

IntegriCare 715-205-3746
 Services those living within 10 miles of Barron County in Polk County. Accepts private pay and works with IRIS/Family Care

Interfaith Caregivers of Burnett County
 715-866-4970

Interfaith Caregivers of Polk County 715-825-9500

Lean on Me Home Care 715-463-5004
 Grantsburg, WI office-Serves Polk and Burnett. Accepts private pay, medical assistance, and long term care insurance.

Lutheran Social Services 715-552-2490
 Community Supported Living Program serves Polk County. Open to inquiries for services from Burnett County but can't guarantee immediate start of services at this time.

Peaceful Living
 715-386-7071
 Hudson, WI office-Serves Polk County. Accepts private pay, medical assistance and long term care insurance. Accepts medical assistance and private pay.

North County Independent Living 800-924-1220
 Serves Burnett County (and Douglas, Bayfield, Ashland, Iron, Washburn, Sawyer, and Price Counties). Provides personal and supportive home care. Will hire, train and background check family and friends to provide supportive home care and personal cares. Accepts private pay, MA, and long term care insurance.

Touching Hearts at Home 715-245-1944
 Woodville, WI office – Serves Polk County. Accepts private pay and long term care insurance.

Legal Assistance

Legal representation is not guaranteed by these resources.

Coalition of Wisconsin Aging Groups (CWAG)

Milwaukee, WI office 800-366-2990
TTY 888-758-6047

Consumer Law Clinic – UW Madison 608-263-6288
The CLC handles individual and class action lawsuits in state and federal court covering a variety of consumer protection issues, including misrepresentation and fraud, credit scams, predatory lending, unfair debt collection practices and "fringe banking" abuses by rent-to-own and payday loan companies. Staffed by law students.

Disability Rights Wisconsin 715- 736-1232
Rice Lake, WI office 877-338-3724
TTY 888- 758-6049

Elder Rights Project 844-614-5468
Provides free civil legal service to victims of elder abuse who are Wisconsin residents, 60 years of age and older, regardless of income.

Tenant Resource Center 608-257-0143
Tenant Resource Center (TRC) offers free housing counseling for tenants and landlords interested in learning more about their rental rights and responsibilities under Wisconsin law. Madison, WI office

Upper Midwest Pension Rights Program
North St. Paul, MN office – Serves WI, MN, SD, ND.
Helps to locate missing pensions. Answers questions about pension benefits.

866-783-5021

Wisconsin Guardianship Support Center

Toll free helpline provides information on the following subjects: guardianships, powers of attorney, protective placement and other advance directives

855-409-9410

Wisconsin Judicare, Inc.

800-472-1638

Wausua, WI office - Legal services for persons with low-incomes; also provides Indian Law Office for tribal members of recognized tribes in Wisconsin

Wisconsin State Bar Association Lawyer Referral & Information Services

800-362-9082

- Modest Means Program-Assists people whose income is too low to afford usual legal fees, but too high to receive free legal assistance. Call State Bar for further details and qualifiers.

Medical Equipment and Assistive Devices

The following businesses or organizations sell, rent, or loan durable medical equipment and/or assistive devices/technology. Check with each to find out what specifically they carry or can order. Keep in mind Polk and Burnett Counties are in a competitive bidding area for mail order diabetic supplies; when purchasing these supplies be sure to purchase from a competitive bidding contract supplier.

Contact Medicare to find all suppliers of medical equipment and supplies in your area or to find suppliers in the area that carry the specific product you need.

Website: Medicare.gov; Toll Free Number: 800-633-4227; TTY: 877-486-2048

ADRC of NW WI Loan Closet **877-485-2372**
 Balsam Lake and Siren, WI—Items available for rent for up to 6 months include: Walkers, shower benches, bath chairs, toilet riser, commode, wheelchairs, cane, grab bar, grab it/reacher, shoe horns. Most items available at both locations, call ahead to check on availability. No cost to rent. Not Medicare Certified.

Apria Health Care **800-277-4288**
 Rice Lake, WI office – Serves Burnett and Polk Counties, Medicare Certified

Balsam Lake Pharmacy **715-485-3374**
 Balsam Lake, WI—Medicare Certified

Chet Johnson Drug **715-268-8121**
 Amery, WI office – Limited in-store supply, but will order in. Medicare Certified Provider for all durable medical equipment except wheelchairs

Center for Independent Living Western Wisconsin
 Menomonie, WI office - Serves Polk Co

Assistive technology loan and demonstration program

800-228-3287

Frederic Pharmacy

715-327-4208

Frederic, WI—Medicare Certified

Handi Medical Supply

800-514-9979

St Paul, MN office – Will provide mail-order supplies and equipment to Polk and Burnett Counties. Larger items (beds, wheelchairs, etc.) can only be delivered and serviced to southern Polk and Amery area. Medicare Certified.

Home Health Resources

715-268-9164

Amery, WI office—Medicare Certified

Home Medical Products and Services

Rice Lake, WI office—purchase and/or rent medical equipment. Medicare Certified

800-528-9969

J&B Medical

800-737-0045

Incontinence supply provider for Medicaid recipients in WI. Medicare Certified

Lincare (Respiratory/Oxygen supplies) 855-483-1927

St Croix Falls, WI office – Serves Burnett and Polk Counties. Medicare Certified

Luck Pharmacy

715-472-2122

Luck, WI—Medicare Certified

North Country Independent Living

Superior, WI office – Serves Burnett Co

715-392-9118

or Voice/TTY 800-924-1220

Siren Pharmacy

715-349-2221

Siren, WI—home health products in store and can order in other items not on hand. Not Medicare certified

Stout Vocational Rehabilitation Institute

UW-Stout, Menomonie, WI – Wheelchair clinics offered once a month

715-232-2513

Travis Roy Foundation Quality of Life Grant

Vehicle and home modifications and adaptive equipment grants for spinal cord injury survivors with paraplegia and quadriplegia. Apply online or print an application at:

<http://www.travisroyfoundation.org/sci/grants/application/>

Wood River Pharmacy

715-463-2525

Grantsburg, WI—Medicare Certified

Yellow River Pharmacy

715-866-8644

Webster, WI—Medicare Certified

Medication Management

Medication management options that are available include licensed home health care agencies, medication dispensing boxes and individual packaging of medication by pharmacies.

Licensed Home Health Agencies—see Home Health Care.

Medication Dispensing Equipment—see Personal Emergency Response Systems

Pharmacies

Pharmacies that provide the option of individually packing medication in bubble packs. Most offer different options in regards to packaging; please call pharmacy for options/prices and they can help you decided which will work best for your particular circumstance.

Balsam Lake Pharmacy Balsam Lake, WI	715-485-3374
Chet and Sons Drug Amery, WI	715-268-8121
Frederic Pharmacy Frederic, WI	715-327-4208
Luck Pharmacy	715-472-2122

Luck, WI

Siren Pharmacy 715-349-2221
Siren, WI

Wood River Pharmacy 715-463-2525
Grantsburg, WI

Unity Pharmacy 715-825-4498
Balsam Lake, WI

Yellow River Pharmacy 715-866-8644
Webster, WI

Mental Health/AODA and Substance Abuse

Alcoholics Anonymous 715-931-8262
District 23 of the NW Wisconsin/UP AA. Covers Polk and Burnett Counties. Call for meeting locations, times and contacts. Meetings offered in several communities. Visit <http://www.area74.org/meetings.html> for meeting information as well.

Amery Behavioral Health 715-268-8000
Includes Inpatient Short-Stay for adults ages 55 and over.

Burnett County Health and Human Services
715-349-7600

Burnett County Mental Health Crisis Line

888-636-6655

Counseling Agencies

Check your phone book for local listings of counseling agencies. Counselors may have their own practices and offices, or may work in joined agencies, clinics or hospitals.

Chicken Coop Church Women's 12 Step Support Group

715-566-1992

Group meets every Tuesday at 12pm and is for women with hurts, habits and hang-ups.

Gamblers Anonymous Area 8A Minnesota

Area 8A Minnesota serves and provide information about meetings available in Northwest Wisconsin. Contact the number or visit www.minnesotaGA.com to find a list of local meetings.

855-222-5542

Mental Health Task Force of Polk County

mentalhealthpolk.org

Website provides information and links to local resources, including Burnett Co. and Chisago Co. (MN)

NAMI of Polk County

Centuria, WI – monthly meetings at Fristad Church-
namiconnectionspolkcounty@gmail.com

NAMI of Wisconsin 800-236-2988
Madison, WI office

Narcotics Anonymous <https://www.na.org/>
Visit the na.org website to find a local meeting.

National Suicide Prevention Hotline 800-784-2433

Polk County Community Services 715-485-8400

Polk County Mental Health Crisis Line
888-552-6642

Solstice Warmline 608-422-2383
Non-clinical service for individuals with mental health and/or substance abuse issues just needing someone to talk to. Open Mon-Fri 4-10pm and Sat/Sun 2-10pm.

St Croix Tribal Mental Health/AODA
715-349-2195 ext. 264

Trevor Project 866-488-7386
Suicide prevention crisis line for LGBTQ

Veterans Crisis Line 800-273-8255 press 1
Suicide prevention crisis line for veterans and their families and friends to call. Online chat is available at www.veteranscrisisline.net/chat or to text, text to 838255.

Wisconsin Council on Problem Gambling

Green Bay, WI office

800-426-2535

Wisconsin Sowing the Seeds of Hope Program

Wisconsin Farm Center - Madison, WI - Counseling
assistance to farmers

800-942-2474

Nursing Homes – Skilled Nursing Facilities

For options in paying for nursing home care, information on area nursing homes, or other options to nursing home placement, contact: [ADRC of Northwest Wisconsin](#) at 800-485-2372

Maple Ridge Care Center

866-333-6002

Spoooner, WI

715-635-1415

Christian Community Home

715-294-1100

Osceola, WI

Continuing Care Center at Burnett Medical Center

Granstburg, WI

715-463-5353

Frederic Nursing & Rehab

715-327-4297

Frederic, WI

Golden Age Manor

715-268-7107

Amery, WI

Good Samaritan Society

715-483-9815

St Croix Falls, WI

United Pioneer Home
Luck, WI

715-472-2164

Willow Ridge
Amery, WI

715-268-8171

Personal Emergency Response Systems

Personal Emergency Response Systems allow individuals to call for assistance at the touch of a button. Call button can be worn as a pendant or wristband. Additional features may be available. In addition, to the pendant or wristband, individuals in need can get a pill box that will dispense medications needed for that day and time and alarms when accessed.

Comfort Keepers

715-381-6730

Eau Claire, WI office

Personal emergency response, camera surveillance, motion detectors pressure sensitive floor mats and med management dispensing systems available

CWS Cabin Watch

715-483-0083

St Croix Falls, WI office

Surveillance systems and personal emergency response-no med management dispensing systems.

Guardian Alert Plus 911/Logic Mark 866-541-8387

Personal emergency response system for veterans that requires no landline, no cell phone and has no

monthly fees. Provided free to eligible veterans through the VA. Lower private pay price for non-eligible veterans.

Healthcomm 800-525-6237
 Remote monitoring/telehealth monitoring, personal emergency response systems, vitals monitoring, medication management systems, fall detectors/auto call options. Monthly fee.

Home Medical 800-528-9969
 Rice Lake, WI
 Freedom Alert personal emergency response system. \$299.95 for the whole system; no monthly fees.

Life Assist USA
 In home personal emergency response, GPS locator, fall detectors/auto call options, med management dispensing systems available
 Madison, WI office-Serves Polk Co. 888-860-8098
 Grantsburg, WI--Serves Burnett and northern Polk Co
 715-222-6370
 715-463-5606

LifeFone/Touching Hearts at Home 715-245-1944
 Personal emergency response system at home, on the go (with 3G cellular), fall detectors/auto call options; different package options ranging in price-

\$24.95-\$46.95/month. No activation or equipment fees.

Woodville, WI office-Serves southern parts of Polk County

Philips Life Line 800-368-2925
 St Croix Falls, WI office
 Mobile and in home personal emergency response, fall detectors/auto call options, locator and med management dispensing system

Safe Living Technologies/VRI 800-860-4230
 Does not require a landline for service, Personal emergency response and med management dispensing systems available

Stealth Optimum Security 715-483-3900
 St Croix Falls, WI—serves Polk, Burnett and St Croix Counties
 Security systems, surveillance systems, personal emergency response, motion detectors, fall detectors/auto call options, and medication reminder system (no medication dispensing system)

Project Lifesaver

Polk County Sheriff's Department 715-485-8300
 Project Lifesaver is a public safety program designed to protect and locate missing persons due to wandering. Families can enroll at risk individuals in this program and

purchase a receiver in which the at risk individual wears. Through this receiver the Polk County Sheriff's Department can locate this individual if lost. Serving Polk and Burnett County.

Reduced Rate Healthcare

Direct Access Testing/Cash Labs

Area facilities below offer Cash Labs/Direct Access Testing at a discounted cash price for common lab tests, have a financial assistance program available to patients needing medical care but are unable to afford the medical expenses and/or offer. Contact individual facility for more information.

Amery Hospital and Clinics 715-268-0241
 Amery, Clear Lake, Luck and Turtle Lake Clinic
 Locations--Direct Access (Lab) Testing and financial assistance program available.

Burnett Medical Center 715-463-5353
 Grantsburg, WI-- Direct Access Testing and financial assistance program, Community Care Program, available

Osceola Medical Center 715-294-2111
 Osceola, WI- Offers Cash Labs/Direct Access Testing and financial assistance program, Community Care Fund, available.

Free Clinics

Rice Lake Area Free Clinic 715-736-3733

Rice Lake, WI-Every Tuesday night from 5-9pm;
services are free to individuals with no health
insurance and who make less than 200% of the
Federal Poverty Level

Home and Away Ministries Health and Wellness
Clinic 715-472-7770

Luck, WI--Every Tuesday from 4-7pm. Please call
for an appointment, walk in appointments not
guaranteed as appt times vary based on provider
availability. Prevention based clinic providing
referral services, patient support and prescription
services.

Representative Payee Services

House Calls of Menomonie, Inc. 715-232-6475
Menomonie, WI office

Lutheran Social Services of WI and Upper
Michigan, Inc.
Superior, WI office 715-394-4173 ext. 107

Payee Services, Inc. 715-233-0203
Menomonie, WI office

Polk Burnett Payee, Inc. 715-554-0028
Luck, WI office

Superior Vocations Center, Inc. 715-392-6171
Superior, WI office

Twin Ports Guardianship and Payee

Superior, WI office

715-392-3137
or 866-271-1312

Respite Care

Respite care options can include day break services, facility-based care, or in-home respite care.

Adult Day Care/Respite 715-463-5353
Continuing Care Center at Burnett Medical Center,
Grantsburg, WI-In facility respite care services only.

American Parkinson Disease Association-WI
Chapter 608-229-7628
Caregiver respite program for Parkinson patients
that provides a \$500/yr stipend to Parkinson patients
to be used for respite care services. No financial
requirements but must not be receiving any other
funded or subsidized respite care services.

Day Friends 715-485-8762
Day respite for individuals with dementia located in
Balsam Lake, WI – Weekdays, 7:30-3:30.
Transportation available.

Happy Day Club 715-416-2942
Day respite care program for individuals with
dementia located in Spooner, WI

Interfaith Caregivers of Burnett County
715-866-4970

Interfaith Caregivers of Polk County 715-825-9500

See In Home Help Agencies for a local list of agencies that may provide in home respite care.

See Assisted Living Facilities and Nursing Homes for local facilities that may provide facility based respite care services.

Senior Centers

Provide recreation activities for older adults, cards, crafts, dancing, trips, movies, exercise, etc. Listed alphabetically, by city:

A&H Area	715-635-7199
Amery	715-268-6605
Balsam Lake	715-268-7649 or 715-485-3306
Cushing	715-488-2467
Frederic	715-327-8623
Grantsburg	715-463-2940
Luck	715-472-8285
Siren	715-349-7810
St Croix Valley (St Croix Falls)	715-483-1901

Webster

715-866-5300

Senior Dining – Home Delivered

Meals and Meal Sites

For information or to sign up for meals, please contact the ADRC of Northwest Wisconsin. Current menus:

<http://www.adrcnwwi.org/dining.htm>

Home Delivered Meals

ADRC of Northwest Wisconsin

877-485-2372

Meal Sites (Congregate Dining)

ADRC of Northwest Wisconsin

877-485-2372

A&H Area

715-635-7199

A&H Senior Center, 28315 County Rd H, Webster,
WI

Amery

715-268-6818

Congregational Church, 201 Harriman Ave. N,
Amery, WI

Grantsburg

715-463-2940

118 Madison Ave West, Grantsburg, WI

Milltown

715-825-5025

301 2nd Ave SW

Siren

715-349-2845

23943 State Road 35, Siren, WI

Webster

- Webster Senior Center

715-866-5300

7421 West Apple St, Webster, WI

St Croix Tribe Elder Congregate Dining

Dabury Nutrition Site, 7530 Riversmeet Rd
715-656-3227

Land Lake Nutrition Site, 4460 HWY 70, Hertel
715-349-2849

Social Security & SSI

For information about Social Security, Medicare or Supplement Security Income (SSI), contact:

Social Security Administration

- Eau Claire Office 866-815-2924
- Rice Lake Office 888-823-3923
- Superior Office 877-628-6578

Wisconsin SSI Office 800-362-3002

Madison, WI office – This phone number is used for Forward Health member services as well. Please listen to options, and choose SSI when offered.

Support Groups

AA/AI-Anon/NA/Addiction Meetings

See Mental Health/AODA and Substance Abuse

Alzheimer's and Caregivers

See Alzheimer's Disease, Dementia & Memory Loss

Amery Regional Medical Center

Various options - See Health and Wellness Programs

Brain Injury

- Traumatic Brain Injury Support Group
Welcomes members from Polk, Burnett and surrounding areas 715-327-4474

Burnett Medical Center

Various options - See Health and Wellness Programs

Caregivers

- ADRC of Northwest Wisconsin 877-485-2372
Peace Lutheran Church, Dresser, WI
- Family Caregiver Call-In 877-416-7083
Free telephone support group for family caregivers on the 2nd Tuesday of each month from 1-2:30pm. Call the number to the right to reserve a spot and get the call-in phone number.

Cardiac

- Amery Regional Medical Center 715-268-7191
- Osceola Medical Center 715-294-1111

Chronic Pain

- Chronic Pain Support Group 800-642-1336
St Croix Regional Medical Center

Hurts, Habits and Hangups

- Chicken Coop Church Women's 12 Step Support Group 715-566-1992
Group meets every Tuesday at 12pm and is for women with hurts, habits and hang-ups.

Down Syndrome

- Down Syndrome Association of WI 866-327-3729

Grief

- New Life Christian Community 715-557-1431
- Regional Hospice 715-635-9077
 - Support groups meet in Spooner and Grantsburg Area
- St Croix Regional Medical Center 715-483-3261
ext 2016

Mental Illness

- NAMI of Wisconsin 800-236-2988
Madison, WI office
- Polk County Human Services 715-485-8400

Multiple Sclerosis

- Polk County Self-Help Group 800-344-4867
3rd Saturday of the month, 2-4pm at the Good Samaritan Center, St Croix Falls
- Superior MS Group 715-398-5043
218-391-6262
2nd Tuesday of the month at 6pm at North Country Independent Living Center, Superior, WI

- MS Connection

<http://www.msconnection.org/Support/Support-Groups>

Online support groups, blogs, one-on-one peer support programs

Parkinson's

- Margaret S. Parmly Residence 651-257-0575
Chisago City, MN
- Burnett County 715-220-3193
4th Thursday of the month at 2pm alternating months between Burnett Medical Center and Larson Family Public Library in Webster, WI
Contact: Beverly Sandberg

St Croix Regional Medical Center

Various options – See Health and Wellness Programs

Transportation

Adaptations

A&J Mobility 715-874-6630
Eau Claire, WI – Automobile and van adaptations

Travis Roy Foundation Quality of Life Grant

Vehicle and home modifications and adaptive equipment grants for spinal cord injury survivors with paraplegia and quadriplegia. Apply online or print an application at:

<http://www.travisroyfoundation.org/sci/grants/application/>

Automobile Purchase/Repair Assistance

Jump Start Program 715-265-4271

WestCAP - Glenwood City, WI office – Vehicle purchase assistance for people with low incomes. Serves Polk and Burnett County Residents.

Car Care Ministry 715-268-7390 ext 15

One time only non-emergency volunteer car repair program available for many repairs but not all repairs. With an appointment, participants agree to taking a Money Management God's Way Course.

Disabled Parking Permits/Applications

Wisconsin Department of Motor Vehicles

- Disabled Parking License Plates

608-264-7169

- Temporary Disability Parking Permit

608-264-7169

- Permanent Disability Parking Permit

608-264-7169

- General Questions/Concerns

608-264-7477

Lift-Equipped/WC Accessible Vans – Non-Emergency

- ADRC of NW WI Van

877-485-2372

For shopping, errands and socialization trips schedule by the ADRC of NW WI.

- Handi-Lift-Cumberland, WI 800-989-7433
- Heartland Transportation, LLC 715-949-1313
- Endeavors-Balsam Lake, WI 715-554-2584

Medical Assistance (MA, Medicaid, BadgerCare) Transportation

MTM 866-907-1493
or TTY 800-855-2880

Medical Appointment Transportation

- [ADRC of Northwest Wisconsin](#) 877-485-2372
Burnett and Polk County residents
** Charges for transportation provided by ADRC drivers will apply
- Amery Hospital and Clinic 715-268-8000
Transportation to and from Amery Hospital and Clinic (Amery only, Would Health Center and Behavior Health within a 15 mile radius of these locations. Patients must be ambulatory. \$2.00 donation requested but not required.
- Burnett County Veterans Service Office
Offers transportation for Burnett County Veterans to and from VA Medical Center in Minneapolis, MN. Riders must be ambulatory and call a minimum of 3 days in advance.
715-349-2179

- Greater Minnesota Van Service 800-258-1210
Transportation to/from medical appointments at Abbott Northwestern and United Hospitals. Pick up at St Croix Regional Medical Center and Burnett Medical Center- \$48 round trip. Call 48-72 hours in advance for trip requests.

Transportation for any Reason- Ambulatory Only

- Badger Transportation
Week Day/Day Time # 715-651-7174
Nights/Weekends # 715-434-4444
Will serve anyone but charge \$.50/unloaded mile from Rice Lake (their office location) will apply in addition to loaded per mile charge. Cash or check at the time of service for private pay. Call at least 24 hours in advance for ride.
- Interfaith Caregivers of Burnett County
Volunteer drivers serve Burnett County
elderly/disabled 715-866-4970
- Interfaith Caregivers of Polk County
Volunteer Drivers serve Polk County
elderly/disabled 715-825-9500
- New Freedom Volunteer Driver Transportation Program 800-228-3287

Volunteer Drivers serve Polk and Burnett county residents with a barrier to providing own transportation

- **New Freedom Voucher Program**

Eligible individuals qualify for vouchers that can be used like checks for transportation services

- Center for Independent Living for Western Wisconsin (Polk residents) 800-228-3287
- North County Independent Living (Burnett residents) 800-924-1220 Ext. 20

- **Northwest Transportation Specialists**

Serve Siren, Amery and Hayward surrounding areas 715-349-7021

Tribal Programs and Services

The St Croix Chippewa Indians of Wisconsin offer various programs and services to tribal members.

Please contact the St Croix Tribal Governmental Offices for more information.

<p>St Croix Tribal Governmental Offices 800-236-2195 24663 Angeline Avenue, Webster WI 54893 www.stcciw.com</p>		
Department	Contact	Extension
Aging Unit	Sheli Fornengo	5116
Behavior Health	Receptionist	5264
Caregiver Program	Erica Doriott	5108

Manager		
Clinic	Receptionist <i>or</i> Direct Toll Free	5150 877-455- 1901
Community Health	Julie Steiner	5331
Construction	Delores Staples	5212
Dementia Care Specialist	Erica Doriott	5108
DNR	Gaynell Lemieux	5185
Education	Karen Washington	5303
Elder Advocate Program	Maryann Morrison	5140
EPA	Katie Stariha	5241
Finance/Per Capita Office	Receptionist	5164
Food Distribution	Becky Reynolds	5271
Handymen	Chalah Mosay	5168
Head Start	Hailey Mulroy	5242
Historical Preservation	Wanda McFaggen	5238
Housing	Natasha Breeden- Reynolds	5130
Human Resource Director	Ann Belisle	5182
Indian Child	Receptionist	5150

Welfare/ Human Services		
Secretary of Health and Human Services	Sarah Cormell	5257
Interstate Office	Jennifer Taylor	5337
Legal	Jeff Cormell	5118
Patient Benefits Assistance	Kayla Anderson	5256
Police Department	Frank Taylor <i>or</i> Dispatch <i>or</i> NON-EMERGENCY	80-7006 80-7000 715-349-8638
Travel	Nikki Cadotte	5318
Tribal Benefits	Kelly Bertuliet	5306
Tribal Court	Receptionist	5100
Tribal Enrollment		5274
Vocational Rehabilitation	Molly Lonetti	5305
Youth	Mark Soulier	5310

Veteran's Services

Assistance to Needy Veterans Grants

Provides limited financial assistance to those in need and who have exhausted all other sources of aid. Apply through your County Veteran Service Office

- Polk County 715-485-9243
- Burnett County 715-349-2179

Burnett County Veteran's Service Office

715-349-2179

Guardian Alert Plus 911/Logic Mark 866-541-8387

Personal emergency response system for veterans that requires no landline, no cell phone and has no monthly fees. Provided free to eligible veterans through the VA. Lower private pay price for non-eligible veterans.

Polk County Veteran's Service Office

715-485-9243

Supportive Services Veterans Grant

Grant provides 1st month's rent and security deposit or 2 month's back rent for Veterans who are homeless or soon to be evicted. Must provide DD 214 form.

- Indianhead Community Action
Agency/Connections Webster, WI; serves Burnett Co. 715-866-8151
- Veterans Assistance Foundation Inc.
Serves Polk Co. 866-823-8387

Veterans Crisis Line

800-273-8255 press 1

Suicide prevention crisis line for veterans and their families and friends to call. Online chat is available

at www.veteranscrisisline.net/chat or to text, text to 838255.

Veteran Outreach and Recovery Program

715-558-2557

Treatment and recovery support program for veterans who are homeless and have a behavioral health disorder. Outreach and Recovery Specialists (ORSs) work with the veterans to ensure they have stable housing, connect them to proper treatment and follow-up to ensure that the treat is continual and effective.

Vision – Blind or Low Vision

Center for Independent Living Western Wisconsin

Rice Lake, WI office - Serves Polk Co

715-736-1800

or Voice/TTY 866-419-1260

Hadley School for the Blind

800-323-4238

Winnetka, IL office – Offers distance learning courses

Office for the Blind and Visually Impaired

Madison, WI office – Rehabilitation services are provided by the Office for the Blind and Visually Impaired (OBVI) to help individuals who are blind or visually impaired to achieve their own goals of independent living. OBVI staff visit individuals in their homes, conduct group trainings, and teach techniques and technologies for use in daily living

(home management, personal care, Orientation & Mobility, and communications). Resources and referrals also provided. 888-879-0017

North Country Independent Living

Superior, WI office – Serves Burnett Co

715-392-9118

or Voice/TTY 800-924-1220

National Federation of the Blind Newsline

Free access to newspapers, magazines and TV listings on the phone and on the web.

866-504-7300

The Low Vision Store-Northern Wisconsin

St Paul, MN; Features hundreds of items designed to make living easier for those with low vision or blindness.

800-871-8780

Wisconsin Council of the Blind & Visually Impaired

- Madison, WI office 608-255-1166

Free white canes. Other services, resources and referrals available.

- Sharper Vision Store 800-783-5213

Features hundreds of items designed to make living easier for those with changing vision or blindness.

Wisconsin Talking Book & Braille Library

Milwaukee, WI office

800-242-8822

